RAIL TIONAL NAT ACCESS STEP FREE MAP DESIGN BY A.T McCLUSKEY

CUMBRIA, NORTHUMBRIA NORTH YORKSHIRE AND

KEY TO SYMBOLS

NATIONAL RAIL SERVICE (OVERGROUND SERVICES ALSO INCLUDED)

IN THE SERVICE

REVERSE ONLY - WHEN A TRAIN ARRIVES AT THE INDICATED STATION, IT IS NOT POSSIBLE TO EXIT THE TRAIN, HOWEVER THE TRAIN RETURNS IN IT'S ORIGINAL DIRECTION, SO MAY BE USED TO COMPLETE SOME JOURNEYS

ACCESSIBLE STATION

STATION ACCESSIBLE IN DIRECTION SHOWN ONLY **INTERCHANGE ONLY** – THERE IS NO STEP FREE ACCESS OFF THE STATION SITE, HOWEVER IT IS POSSIBLE TO CHANGE TRAINS HERE STATION (S) CONNECTED

(182) STEP FREE ACCESS AT THIS STATION IS ONLY AVAILABLE TO THE PLATFORMS INDICATED

NO REASONABLE STEP FREE INTERCHANGE AVAILABLE BETWEEN PLATFORMS - THIS MAY RESULT IN ENDING UP ON THE WRONG SIDE OF A STATION ON YOUR RETURN JOURNEY
STEP FREE INTERCHANGE AT THIS STATION REQUIRES THE USE OF A LEVEL CROSSING OR BARROW CROSSING - THIS MAY REQUIRE STAFF ASSISTANCE, PLEASE CHECK NATIONAL RAIL ENQUIRES FOR MORE INFORMATION

ASSISTANCE MAY BE REQUIRED – THIS IS USUALLY DUE TO A STEEP RAMP OR KERB, BUT SHOULD BE POSSIBLE WITH ASSISTANCE ⊗ EXTREMELY LIMITED SERVICE TO THIS STATION

STATION IS STAFFED PART TIME - PLEASE CHECK OPENING HOURS STATION IS STAFFED THROUGHOUT THE DAY - STAFF AVAILABLE 07:00 - 21:00 AT MINIMUM 🗴 THIS STATION IS A REQUEST STOP WHEELCHAIRS AVAILABLE TO BORROW CCESSIBLE TOILET AVAILABLE

INDER CONTRACT IN THE REPORT OF A CALLABLE – A RADAR KEY IS REQUIRED FOR ACCESS PARKING AVAILABLE – CAR PARK MAY NOT BE OWNED BY THE RAILWAY COMPANY. YOU MAY BE CHARGED FOR PARKING. PACCESSIBLE PARKING AVAILABLE – PLEASE NOTE, THERE MAY BE AS FEW AS ONE ACCESSIBLE PARKING SPACE AVAILABLE. PLEASE CHECK AVAILABILITY.

STEP FREE INTERCHANGE WITH LOCAL TRAM/ METRO NETWORK AVAILABLE

NOTES

 UNFORTUNATLY, SOME STATIONS ARE ONLY ACCESSIBLE DURING THE DAY, THIS IS DUE TO LIFTS NOT BEING OPERATIONAL OUTSIDE OF STAFFED ALTHOUGH MOST TRAINS ARE ACCESSIBLE, SOME OUTDATED ROLLING STOCK MAY BE INACCESSIBLE. PLEASE CHECK WITH YOUR LOCAL OPERATOR FOR ALL TRAINS ARE ACCESSED VIA A MANUAL BOARDING RAMP, THESE ARE EITHER AVAILABLE AT A STATION OR ON THE TRAIN. STAFF HELP WILL BE REQUIRED TO USE THESE RAMPS. - ONLY FULLY OR PARTIALLY ACCESSIBLE STATION ARE FEATURED ON THIS MAP, ANY STATIONS THAT HAVE NO STEP FREE ACCESS WHATSOEVER HAVE

- THIS MAP DISPLAYS NATIONAL RAIL SERVECIS ONLY, FOR INFORMATION ON LOCAL UNDERGROUND/TRAM SERVICES PLEASE SEE INDIVIDUAL SYSTEM'S WEBSITES

- INFORMATION SOURCED FROM NATIONAL RAIL ENQUIRIES OR LOCAL KNOWLEDGE WHERE POSSIBLE. ALL INFORMATION CORRECT AS OF APRIL FOR ENQUIRIES ABOUT THIS MAP CONTACT: atmdesignenquiries@gmail.com
NO ATTEMPT SHOULD BE MADE TO REPRODUCE OR COPY THIS WORK WITHOUT THE DESIGNER' S PRIOR CONSENT.

VISIT www.grafxcraft.com/atmdesign FOR MORE INFORMATION ABOUT THIS MAP ©A.T McCLUSKEY 2020

PASSENGER ASSIST

IT IS RECCOMENDED THAT YOU BOOK AT LEAST 24 HOURS IN ADVANCE OF TRAVELLING, TO ENSURE THAT STAFF WILL BE AVAILABLE TO HELP YOU, PLEASE NOTE THAT TURN UP AND GO SERVICES ARE NOT ALWAYS OFFERED. TO BOOK PASSENGER ASSIST PLEASE: - CALL FREEPHONE 0800 0223720

 FOR TEXTPHONE/ MINICOM PLEASE USE 0845 60 50 600
OR VISIT www.disabledpersons-railcard.co.uk/travel-assistance YOU CAN ALSO USE DIRECT CONTACT INFORMATION FOR SPECIFIC TRAIN OPERATING COMPANIES:

TRAIN COMPANY	EMAIL	TELEPHONE	TEXTPHONE/ TYPETALK
AVANTI WEST COAST	AssistedTravel.Avanti WestCoast@mailgb. custhelp.com	08000 158 123	08000 158 124 (TEXTPHONE)
CROSSCOUNTRY	www.crosscountrytrains .co.uk/customer- service/travel- assistance (FORM ON WEBSITE)	0344 811 0125	0344 811 0126 (TEXTPHONE)
EAST MIDLANDS RAILWAY	www.eastmidlands railway.co.uk/form/ book-assisted-travel (FORM ON WEBSITE)	03457 125 678	03457 078 051 (TEXTPHONE)
GRAND CENTRAL	www.grandcentralrail. com/help/travel- assistance/passenger- assistance (FORM ON WEBSITE)	0344 811 0072	0344 556 1400 (TEXTPHONE)
LNER	www.lner.co.uk/ customer-service/ customer-services/ contact-us/assisted -travel/ (FORM ON WEBSITE)	03457 225 225	18001 03457 225 225 (TEXT RELAY SERVICE)
NORTHERN	www.northernrailway .co.uk/passenger- assistance-request (FORM ON WEBSITE)	0800 138 5560	18001 0800 138 5560 (TEXT RELAY SERVICE)
SCOTRAIL	www.scotrail.co.uk/ form/assisted-travel (FORM ON WEBSITE)	0800 912 2901	18001 0800 912 2 901 (TYPETALK)
TRANSPENNINE EXPRESS	www.tpexpress.co.uk/ travelling-with-us/ assisted-travel (FORM ON WEBSITE)	0800 107 2149	18001 0800 107 2149 (TEXTPHONE)

